

PRESS RELEASE

Company contact:
Docutec AG
Désirée Müller
Tel.: 0241-92035-83
Fax: 0241-92035-50
E-Mail: desiree.mueller@irislink.com
<http://www.docutec.de>

Company contact:
HENRICHSEN AG
Johanna Kiess
Tel.: 089 -96 22 82-38
Fax: 089- 96 22 82-22
E-Mail: johanna.kiess@henrichsen.de
<http://www.henrichsen.de>

HENRICHSEN and Docutec make automated acquisition for automotive warranty bills possible

Complete system solution processes automotive damage accounts for the CG CarGarantie Versicherungs-AG

Straubing/Aachen/Louvain-la-Neuve, February 3rd, 2009. Based on the software Docutec Xtract for Documents (X4D) HENRICHSEN installed a comprehensive system solution for the CG CarGarantie Versicherungs-AG (CarGarantie). The special feature: The new solution extracts and processes car damage accounts in a high processing depth.

Daily, the warranty specialist insurer obtains about 800 accounts of car repair shops from all over Europe – the tendency is still rising. The company from Freiburg handles damage accounts from the field of car warranty insurance as a part of its core business.

"With the new solution we now can process the incoming invoices up-to-date and infiltrate them to the subsequent handling processes. That was not possible before the introduction. In addition to this effort in efficiency of our core process, I can report on very satisfied users - for me a very important result in the successful collaboration with HENRICHSEN and Docutec", Klaus Herzog, head of law/guarantee for CarGarantie, says.

"The challenge for us was clear from the beginning," says project manager Holger Lubrich of HENRICHSEN AG. "It had to be a system that is capable of extracting positions on an individual item-level position and combining them according to their character".

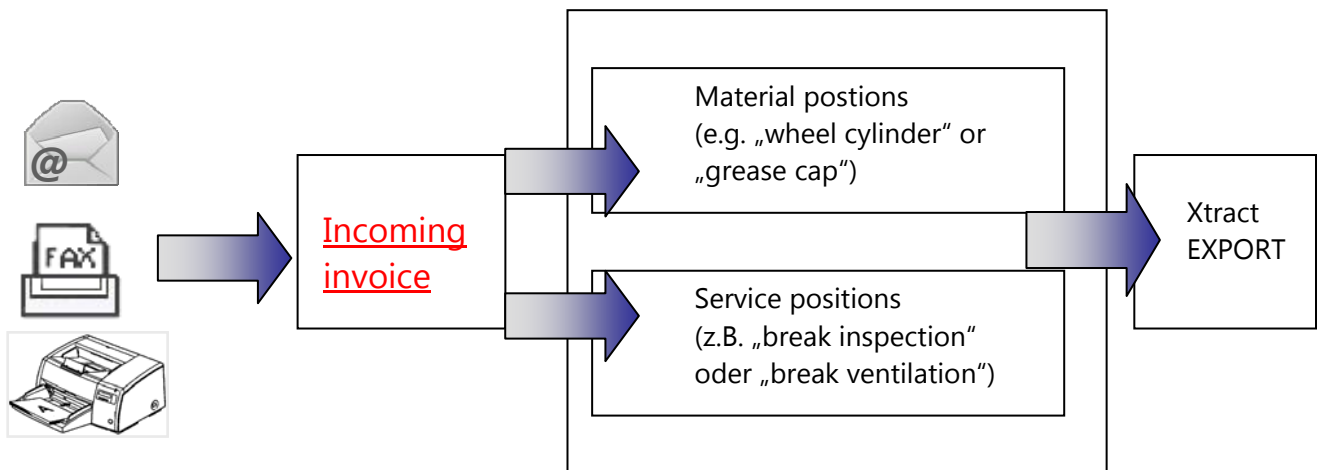
The installation of such a system was managed at the best by HENRICHSEN and

Docutec: "The different treatment of various accounting items was a completely new requirement for an invoice processing system which is usually optimized for material positions. Within the project we have successfully resolved this requirement", Jan Sandler says, who cared for the project on Docutec side.

By means of stored validation rules, data fields such as "biller", "claim", "material costs" or "contractors" are now identified and recognized by the Docutec software. It is precisely this feature which makes X4D for CarGarantie so important: With the extraction rules, which underlie the software, the guarantee insurer now is in the position to process its about 800 daily incoming invoices with typical indications of material and service items plus supporting documents such as maintenance or other documents efficiently and quickly. Because: On the one hand the incoming invoices are now available daily on the system, on the other hand, the employees can access faster to the required documents – often location independent.

Another advantage: The processed original invoices can be destroyed. The invoices are scanned in the audit-proof electronic archive. "We have accepted the challenge of developing a solution system for automatic invoice processing, which is specifically tailored for the CG CarGarantie Versicherungs-AG, very gladly", Holger Lubrich and Jan Sandler look back together on the project. "The goal now is to make precisely this kind of power - namely the processing of business-specific data input - available for other companies, too", Frank Tiedt, director partner sales of Docutec AG, adds.

Figure: With a system solution of HENRICHSEN and Docutec AG, which is specifically tailored to the users, the core process of damage accounts processing at CG CarGarantie Versicherungs-AG was strongly optimized.



CG Car-Garantie Versicherungs-AG

38 years ago, CarGarantie introduced the car warranty as the first provider in Germany. The company now operates in 13 countries and offers warranty and customer loyalty programs for used and new cars for qualified individual dealers. With over 1.4 million guarantee agreements in existence and 19.000 contractors CarGarantie is Europe's most experienced and leading warranty specialist insurer.

HENRICHSEN AG

HENRICHSEN is an independent solution provider, which is specialized on the intelligent acquisition, distribution, processing and archiving of structured and unstructured information industry since 1991. The main focus of the activities is the introduction of electronic archiving solutions and the integration of different business processes in DMS and BPM applications.

More than 1.300 installations in all major sectors and all business sizes show the vast project experience and the know-how. Own standard software solutions as well as the cooperation with partners such as Docutec AG enable the DMS experts to respond to specific customer needs and process individual system adjustments. The portfolio is completed with own DMS solutions and components for SAP, Navision and Diamant.

HENRICHSEN belongs to the market leaders in the European DMS market. Founded in 1982 and converted to a joint stock company in 2000 HENRICHSEN currently has 130 employees and offices at Lake Constance, in Freiburg, Munich, Nuernberg, Stuttgart, Vienna and Straubing.

Docutec AG

Docutec was founded in Aachen in December 1997. The name "Docutec" stands for Document Understanding Technologies: Already during the founding phase of the enterprise the automatic recognition and processing of documents – in other words the Digital Mailroom – was the central point of focus. Since November 2007 Docutec has been a member of the I.R.I.S. Group.

Instead of concentrating on a widely diversified product portfolio, Docutec AG focused on one extremely flexible product platform - Docutec Xtract for Documents (X4D). With this "all-in-one" platform, all documents arriving in the Digital Mailroom can be classified and further processed. Since the beginning of its business activity in 1993, the company has been successfully implementing complex applications and system solutions for highly reputed partners and final customers. With the recognition software Docutec Xtract for Documents, Docutec has been able to establish itself as market and technology leader in Germany, particularly in the field of automatic registration and processing of incoming invoices. Today, Docutec solutions optimize all critical corporate business processes. Docutec's partners appreciate the

high investment security, uncompromising classification and/or recognition quality as well as the reliability and the constant expansion of the system platform Xtract for Documents.